UNITED STATES
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

 CURRENT REPORTPursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): February 25, 2020

## QURATE RETAIL, INC.

(Exact name of registrant as specified in its charter)

## Delaware

(State or other jurisdiction of incorporation or organization)

## 001-33982

(Commission
File Number)

## 84-1288730

(I.R.S. Employer

Identification No.)

## 12300 Liberty Blvd.

Englewood, Colorado 80112
(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (720) 875-5300
Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):
$\square$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\square$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Trading Symbol(s) | Name of exchange on which registered |
| :---: | :---: | :---: |
| Series A common stock | QRTEA | The Nasdaq Stock Market LLC |
| Series B common stock | QRTEB | The Nasdaq Stock Market LLC |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 ( $\S 230.405$ of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 ( $\S 240.12 b-2$ of this chapter). Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

## Item 2.02. Results of Operations and Financial Condition.

On February 25, 2020, Qurate Retail, Inc. (the "Company") issued a press release (the "Earnings Release") setting forth information, including financial information, which is intended to supplement the financial statements and related Management's Discussion and Analysis of Financial Condition and Results of Operations contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2019, filed with the Securities and Exchange Commission (the "SEC") on February 26, 2020.

This Item 2.02 and the Earnings Release attached hereto as Exhibit 99.1, insofar as they disclose historical information regarding the Company's results of operations or financial condition for the year ended December 31, 2019, are being furnished to the SEC.

## Item 7.01. Regulation FD Disclosure.

On February 26, 2020, the Company announced that Greg Maffei, Executive Chairman of the Company, will be presenting at the Morgan Stanley Technology, Media and Telecom Conference, on Wednesday, March 4th at 12:45 p.m., P.S.T. at the Palace Hotel in San Francisco, CA. During his presentation, Mr. Maffei may make observations regarding the Company's financial performance and outlook, as well as other forward looking matters.

This Current Report on Form 8-K and the press release attached hereto as Exhibit 99.2 are being furnished to the Securities and Exchange Commission under Item 7.01 of Form 8-K in satisfaction of the public disclosure requirements of Regulation FD and shall not be deemed "filed" for any purpose.

Item 9.01. Financial Statements and Exhibits.

## (d) Exhibits

| Exhibit No. | Description |
| :---: | :---: |
| 99.1 | Earnings Release, dated February 25, 2020. |
| 99.2 | Press Release, dated February 26, 2020 regarding Mr. Maffei's presentation. |
| 101.INS | Inline XBRL Instance Document - the instance document does not appear in Interactive Data File because its XBRL tags are embedded within the Inline XBRL document. |
| 101.SCH | Inline XBRL Taxonomy Extension Schema Document |
| 101.CAL | Inline XBRL Taxonomy Extension Calculation Linkbase Document |
| 101.DEF | Inline XBRL Taxonomy Extension Definition Linkbase Document |
| 101.LAB | Inline XBRL Taxonomy Extension Label Linkbase Document |
| 101.PRE | Inline XBRL Taxonomy Extension Presentation Linkbase Document |
| 104 | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101) |

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: February 27, 2020

QURATE RETAIL, INC.

By: /s/ Wade Haufschild
Name: Wade Haufschild
Title: Vice President 3

# QURATE RETAIL, INC. REPORTS FOURTH QUARTER AND YEAR END 2019 FINANCIAL RESULTS 

Englewood, Colorado, February 25, 2020 - Qurate Retail, Inc. ("Qurate Retail") (Nasdaq: QRTEA, QRTEB) today reported fourth quarter and year end 2019 results. Headlines include ${ }^{(1)}$ :

Fourth quarter and full year 2019 operating results:

- Total Qurate Retail revenue decreased 5\% to $\$ 4.2$ billion in Q4 and 4\% to $\$ 13.5$ billion in full year 2019

Revenue decreased $5 \%$ in Q4 and $4 \%$ in full year 2019 in constant currenc $y^{2}$ )
eCommerce revenue of $\$ 2.6$ billion or $62 \%$ of total revenue in Q4 and $\$ 8.0$ billion or $60 \%$ of total revenue in full year 2019

- Qurate Retail reported diluted EPS of \$0.34 in Q4 and \$(1.08) in full year 2019

Adjusted diluted EPS ${ }^{(3)}$ of $\$ 0.68$ in Q4 and $\$ 1.93$ in full year 2019

- QxH revenue decreased 3\% in both Q4 and full year 2019
- QVC International revenue increased $1 \%$ in Q4 and decreased $1 \%$ in full year 2019

Revenue increased 1\% in Q4 and $1.5 \%$ in full year 2019 in constant currency

- Zulily revenue decreased $18 \%$ in Q4 and $14 \%$ in full year 2019
- Cornerstone revenue decreased $6 \%$ in Q4 and 7\% in full year 2019
. Revenue increased 1\% in Q4 and was flat in full year 2019 excluding closed Improvements business


## Corporate updates:

- Repurchased approximately 112,000 of Liberty Interactive LLC's $3.50 \%$ MSI exchangeable bonds in 2019 for $\$ 98$ million

Hedged remaining MSI exposure through total return swaps

- For full year 2019, repurchased 24 million QRTEA shares at an average price per share of $\$ 16.13$ and total cost of $\$ 392$ million
- Completed QVC, Inc. bond issuances
- $\$ 500$ million $6.25 \%$ senior secured notes due 2068
- $\$ 575$ million $4.75 \%$ senior secured notes due 2027
"Our fourth quarter results were in line with full-year trends, notably we experienced pressure on revenue and margins from the investment in network optimization at QxH. Despite these challenges, we were encouraged with our ability to grow free cash flow in 2019 on an operating basis," said Mike George, President and CEO of Qurate Retail. "We are accelerating the execution of our strategic priorities as we work to return to profitable growth. We continue to lead the curation of special products at compelling values across multiple platforms, providing customers an important third way to shop."


## Discussion of Results

Unless otherwise noted, the following discussion compares financial information for the three months and year ended December 31, 2019 to the same periods in 2018. During the first quarter of 2019, Qurate Retail changed its reportable segments to combine QVC US and HSN into one QxH reportable segment and is presenting prior period information in this press release to conform to this change.

## FOURTH QUARTER 2019 FINANCIAL RESULTS

| (amounts in millions) | 4Q18 |  |  | 4Q19 | \% Change | \% Change <br> Constant <br> Currency ${ }^{(\text {a) }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |
| QxH | \$ | 2,789 | \$ | 2,692 | (3)\% |  |
| QVC International ${ }^{(6)}$ |  | 766 |  | 775 | 1 \% | $1 \%$ |
| Zulily |  | 551 |  | 452 | (18)\% |  |
| Cornerstone ${ }^{\left({ }^{(c)}\right.}$ |  | 271 |  | 254 | (6)\% |  |
| Intersegment eliminations |  | (1) |  | - | NM |  |
| Total Qurate Retail Revenue | \$ | 4,376 | \$ | 4,173 | (5) $\%$ | (5)\% |
|  |  |  |  |  |  |  |
| Operating Income |  |  |  |  |  |  |
| QxH ${ }^{(d)}$ | \$ | 358 | \$ | 191 | (47) \% |  |
| QVC International ${ }^{(6)}$ |  | 103 |  | 115 | 12 \% | 11 \% |
| Zulily |  | (2) |  | (13) | (550)\% |  |
| Cornerstone |  | (13) |  | 3 | 123 \% |  |
| Unallocated corporate cost |  | (11) |  | (9) | 18 \% |  |
| Total Qurate Retail Operating Income | \$ | 435 | \$ | 287 | (34) $\%$ |  |
|  |  |  |  |  |  |  |
| Adjusted OIBDA |  |  |  |  |  |  |
| QxH | \$ | 489 | \$ | 443 | (9)\% |  |
| QVC International ${ }^{(6)}$ |  | 129 |  | 133 | 3 \% | 3 \% |
| Zulily |  | 34 |  | 16 | (53) \% |  |
| Cornerstone |  | 6 |  | 12 | 100 \% |  |
| Unallocated corporate cost |  | (6) |  | (4) | 33 \% |  |
| Total Qurate Retail Adjusted OIBDA | \$ | 652 | \$ | 600 | (8) $\%$ |  |

a) For a definition of constant currency financial metrics, see the accompanying schedules.
b) Includes QVC Japan, QVC Germany, QVC UK, QVC Italy and QVC France, which terminated its operations on March 13, 2019.
c) Cornerstone revenue in the fourth quarter of 2018 includes $\$ 20$ million from its Improvements catalog business, which was shut down effective December 2018.
d) QxH incurred $\$ 30$ million and $\$ 147$ million non-cash impairment charges related to HSN's tradename in the fourth quarter of 2018 and the fourth quarter of 2019 , respectively.

| (amounts in millions) | 2018 |  |  | 2019 | \% Change | \% Change <br> Constant <br> Currency ${ }^{(\text {a) }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |
| QxH | \$ | 8,544 | \$ | 8,277 | (3)\% |  |
| QVC International ${ }^{(6)}$ |  | 2,738 |  | 2,709 | (1)\% | 1.5 \% |
| Zulily |  | 1,817 |  | 1,571 | (14)\% |  |
| Cornerstone ${ }^{(c)}$ |  | 970 |  | 901 | (7)\% |  |
| Intersegment eliminations |  | (2) |  | - | NM |  |
| Total Qurate Retail Revenue (pro forma) | \$ | 14,067 | \$ | 13,458 | (4) \% | (4)\% |
| Former Liberty Ventures corporate and other ${ }^{(d)}$ |  | 3 |  | - |  |  |
| Total Qurate Retail Revenue (as reported) | \$ | 14,070 | \$ | 13,458 |  |  |
| Operating Income |  |  |  |  |  |  |
| QxH ${ }^{(e)}$ | \$ | 1,161 | \$ | 973 | (16)\% |  |
| QVC International ${ }^{(6)}$ |  | 351 |  | 354 | 1 \% | 3 \% |
| Zulily ${ }^{(t)}$ |  | (95) |  | $(1,091)$ | NM |  |
| Cornerstone |  | (33) |  | (3) | 91 \% |  |
| Unallocated corporate cost |  | (52) |  | (49) | 6 \% |  |
| Total Qurate Retail Operating Income (pro forma) | \$ | 1,332 | \$ | 184 | (86) \% |  |
| Former Liberty Ventures corporate and other ${ }^{(d)}$ |  | (8) |  | - |  |  |
| Total Qurate Retail Operating Income (as reported) | \$ | 1,324 | \$ | 184 |  |  |
|  |  |  |  |  |  |  |
| Adjusted OIBDA |  |  |  |  |  |  |
| QxH | \$ | 1,630 | \$ | 1,536 | (6)\% |  |
| QVC International ${ }^{(\mathrm{b})}$ |  | 429 |  | 446 | 4 \% | 6 \% |
| Zulily |  | 108 |  | 48 | (56)\% |  |
| Cornerstone |  | 21 |  | 33 | 57 \% |  |
| Unallocated corporate cost |  | (29) |  | (34) | (17) \% |  |
| Total Qurate Retail Adjusted OIBDA (pro forma) | \$ | 2,159 | \$ | 2,029 | (6) $\%$ |  |
| Former Liberty Ventures corporate and other ${ }^{(d)}$ |  | (5) |  | - |  |  |
| Total Qurate Retail Adjusted OIBDA (as reported) | \$ | 2,154 | \$ | 2,029 |  |  |

a) For a definition of constant currency financial metrics, see the accompanying schedules.
b) Includes QVC Japan, QVC Germany, QVC UK, QVC Italy and QVC France, which terminated its operations on March 13, 2019.
c) Cornerstone revenue for the full year 2018 includes $\$ 68$ million from its Improvements catalog business, which was shut down effective December 2018.
d) Includes the results of the former Liberty Ventures Group consolidated in Qurate Retail's results through March 9, 2018, prior to the split-off of GCI Liberty.
e) QxH incurred $\$ 30$ million and $\$ 147$ million non-cash impairment charges related to HSN's tradename in the fourth quarter of 2018 and the fourth quarter of 2019 , respectively.
f) In the third quarter of 2019 , Zulily incurred a $\$ 1.0$ billion non-cash impairment charge related to its tradename and goodwill.

FOURTH QUARTER AND FULL YEAR 2019 NET INCOME AND ADJUSTED NET INCOME ${ }^{(3)}$

| (amounts in millions) | 4Q18 |  | 4Q19 |  | 2018 |  | 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income ${ }^{\text {(a) }}$ | \$ | 273 | \$ | 141 | \$ | 674 | \$ | (456) |
| Adjusted Net Income ${ }^{(b)}$ | \$ | 277 | \$ | 284 | \$ | 867 | \$ | 818 |
| Basic weighted average shares outstanding ("WASO") |  | 447 |  | 416 |  | 462 |  | 424 |
| Potentially dilutive shares |  | 2 |  | - |  | 3 |  | - |
| Diluted WASO |  | 449 |  | 416 |  | 465 |  | 424 |
|  |  |  |  |  |  |  |  |  |
| GAAP EPS ${ }^{(a)}$ | \$ | 0.61 | \$ | 0.34 | \$ | 1.45 | \$ | (1.08) |
| Qurate Retail Adjusted EPS ${ }^{\text {(b) }}$ | \$ | 0.62 | \$ | 0.68 | \$ | 1.86 | \$ | 1.93 |

a) Represents net income and diluted net income per share from continuing operations attributable to Series A and Series B Qurate Retail common stockholders as presented in Qurate Retail's financial statements.
b) See reconciling schedule 3 .

QxH
In the fourth quarter, QxH reported revenue declines in all categories. For the full year, QxH realized declines in all categories except Electronics. Operating income declined in the fourth quarter and full year primarily due to an increase in impairment charges at HSN, partially offset by the absence of transaction-related expenses incurred in 2018. Operating income included non-cash impairment charges related to the fair value of HSN's tradename of $\$ 147$ million in the fourth quarter of 2019 and $\$ 30$ million in the fourth quarter of 2018.

For the quarter and full year, adjusted OIBDA margin ${ }^{(3)}$ contracted primarily due to cost of sales pressure, which included higher fulfillment (freight and warehouse) expenses related to the network optimization plan and general freight rate increases as well as inventory management including costs associated with the exit from Ingenious Designs. For the full year, these headwinds were partially offset by a favorable product mix impact. Adjusted OIBDA margin benefited in the fourth quarter and full year from TV distribution commissions, which were partially offset by higher marketing expenses. The fourth quarter also benefited from lower incentive compensation. Lower TV distribution commissions were in part associated with the accounting treatment for certain renewed HSN carriage agreements (described below), as well as favorable renegotiated rates at HSN.

Beginning in the third quarter of 2018, HSN began renewing TV carriage agreements with certain distribution partners, which provided multi-year upfront payments that are amortized over the life of the agreements, versus its previous convention of expensing quarterly payments as incurred. In the quarter and full year, this accounting change had a positive impact on QxH's adjusted OIBDA ${ }^{(3)}$ with a corresponding increase in QxH's amortization expense, which is neutral to operating income each period and cash neutral over the life of the agreements.

## QVC International

For the quarter, US Dollar denominated results were essentially unaffected by exchange rate fluctuations, primarily due to the Dollar strengthening $2 \%$ versus the Euro, offset by the Dollar weakening $3 \%$ versus the Japanese Yen and British Pound. For the full year, US Dollar denominated results were negatively impacted by exchange rate fluctuations, primarily due to the Dollar strengthening $5 \%$ versus the Euro and $4 \%$ against the British Pound, partially offset by the Dollar weakening $1 \%$ versus the Japanese Yen. The financial metrics presented in this press release also provide a comparison of the percentage change in QVC International's results in constant currency (where applicable) to the comparable figures calculated in accordance with US GAAP for the fourth quarter and full year 2019.

For the quarter and full year, QVC International constant currency revenue growth was driven primarily by Japan. For the quarter and full year, operating income and adjusted OIBDA margins expanded, reflecting the closure of operations in France, which was partially offset by lower product margins due to lower shipping and handling revenue and unfavorable returns, as well as higher inventory obsolescence expense. As previously announced, QVC closed its television and digital platforms in France on March 13, 2019, which benefited the fourth quarter and full year due to losses incurred in the prior year. The fourth quarter was also impacted by higher freight and fixed costs, which included expenses associated with centralizing certain elements of the QVC International operating model. Fourth quarter operating income benefited from the absence of transaction-related expenses incurred in the prior year. Full year operating income included higher depreciation for the disposition of long-lived assets in France, which was partially offset by lower transaction-related expenses.

## Zulily

For the fourth quarter and full year, Zulily revenue declined primarily due to lower unit volume driven by a decrease in new customers and lower purchasing frequency from existing customers. Zulily's results were also negatively affected by less efficient customer acquisition spend on certain digital marketing channels. For the fourth quarter and full year 2019, operating loss increased and adjusted OIBDA declined primarily due to the revenue decline combined with deleverage across the supply chain and fixed costs, partially offset by reduced marketing spend. Zulily's operating loss for the full year was impacted by a $\$ 1.0$ billion non-cash impairment charge related to its tradename and goodwill which was incurred in the third quarter of 2019.

## Cornerstone

Cornerstone results presented in this press release include the Improvements catalog business until it was shut down effective December 2018. Excluding Improvements, revenue increased $1 \%$ in the fourth quarter and was essentially flat for the full year 2019, mainly due to strength at Ballard Designs and Grandin Road. Operating income and adjusted OIBDA improved primarily due to gross margin expansion in the home brands, as well as lower marketing expense and the absence of one-time costs related to the closure of Improvements incurred in the prior year.

## FOURTH QUARTER 2019 SUPPLEMENTAL METRICS

| (amounts in millions unless otherwise noted) |  | 4Q18 |  | 4Q19 | \% Change | \% Change Constant Currency ${ }^{(\mathrm{a})}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| QxH |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 67.3 \% |  | 68.8 \% | 150 bps |  |
| Operating Income Margin (\%) |  | 12.8 \% |  | 7.1 \% | (570)bps |  |
| Adjusted OIBDA Margin (\%) |  | 17.5 \% |  | 16.5 \% | (100)bps |  |
| Average Selling Price | \$ | 55.90 | \$ | 55.80 | - \% |  |
| Units Sold |  |  |  |  | (3)\% |  |
| Return Rate ${ }^{\text {(b) }}$ |  | 14.9 \% |  | 14.3 \% | (60)bps |  |
| eCommerce Revenue ${ }^{(c)}$ | \$ | 1,645 | \$ | 1,610 | (2) \% |  |
| eCommerce \% of Total Revenue |  | 59.0 \% |  | 59.8 \% | 80 bps |  |
| Mobile \% of eCommerce Revenue ${ }^{(d)}$ |  | 65.8 \% |  | 66.7 \% | 90 bps |  |
|  |  |  |  |  |  |  |
| QVC - International |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 63.8 \% |  | 63.5 \% | (30) bps |  |
| Operating Income Margin (\%) |  | 13.4 \% |  | 14.8 \% | 140 bps |  |
| Adjusted OIBDA Margin (\%) |  | 16.8 \% |  | 17.2 \% | 40 bps |  |
| Average Selling Price |  |  |  |  | 5 \% | 5 \% |
| Units Sold |  |  |  |  | (3)\% |  |
| eCommerce Revenue ${ }^{(c)}$ | \$ | 316 | \$ | 336 | 6 \% | 7 \% |
| eCommerce \% of Total Revenue |  | 41.3 \% |  | 43.4 \% | 210 bps |  |
| Mobile \% of eCommerce Revenue ${ }^{(d)}$ |  | 72.7 \% |  | 74.5 \% | 180 bps |  |
|  |  |  |  |  |  |  |
| Zulily |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 75.9 \% |  | 76.8 \% | 90 bps |  |
| Operating Income Margin (\%) |  | (0.4)\% |  | (2.9)\% | (250)bps |  |
| Adjusted OIBDA Margin (\%) |  | 6.2 \% |  | 3.5 \% | (270)bps |  |
| Mobile \% of Total Orders |  | 72.9 \% |  | 74.3 \% | 140 bps |  |
|  |  |  |  |  |  |  |
| Cornerstone |  |  |  |  |  |  |
| Operating Income Margin (\%) |  | (4.8)\% |  | 1.2 \% | 600 bps |  |
| Adjusted OIBDA Margin (\%) |  | 2.2 \% |  | 4.7 \% | 250 bps |  |
| eCommerce Revenue ${ }^{(\mathrm{c})}$ | \$ | 202 | \$ | 190 | (6)\% |  |
| eCommerce \% of Total Revenue |  | 74.5 \% |  | 74.8 \% | 30 bps |  |

[^0]
## FULL YEAR 2019 SUPPLEMENTAL METRICS

| (amounts in millions unless otherwise noted) |  | 2018 |  | 2019 | \% Change | \% Change Constant Currency ${ }^{\left({ }^{(2)}\right.}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| QxH |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 64.7 \% |  | 65.8 \% | 110 bps |  |
| Operating Income Margin (\%) |  | 13.6 \% |  | 11.8 \% | (180)bps |  |
| Adjusted OIBDA Margin (\%) |  | 19.1 \% |  | 18.6 \% | (50)bps |  |
| Average Selling Price | \$ | 54.57 | \$ | 54.32 | (0)\% |  |
| Units Sold |  |  |  |  | (3)\% |  |
| Return Rate ${ }^{(b)}$ |  | 16.5 \% |  | 16.3 \% | (20)bps |  |
| eCommerce Revenue ${ }^{(c)}$ | \$ | 4,747 | \$ | 4,708 | (1) \% |  |
| eCommerce \% of Total Revenue |  | 55.6 \% |  | 56.9 \% | 130 bps |  |
| Mobile \% of eCommerce Revenue ${ }^{(d)}$ |  | 64.6 \% |  | 67.4 \% | 280 bps |  |
| LTM Total Customers ${ }^{(\text {e }}$ |  | 10.9 |  | 10.6 | (3)\% |  |
| QVC - International |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 62.9 \% |  | 62.7 \% | (20) bps |  |
| Operating Income Margin (\%) |  | 12.8 \% |  | 13.1 \% | 30 bps |  |
| Adjusted OIBDA Margin (\%) |  | 15.7 \% |  | 16.5 \% | 80 bps |  |
| Average Selling Price |  |  |  |  | 2 \% | 5 \% |
| Units Sold |  |  |  |  | (3)\% |  |
| eCommerce Revenue ${ }^{(c)}$ | \$ | 1,050 | \$ | 1,114 | 6 \% | 9 \% |
| eCommerce \% of Total Revenue |  | 38.3 \% |  | 41.1 \% | 280 bps |  |
| Mobile \% of eCommerce Revenue ${ }^{(d)}$ |  | 71.5 \% |  | 74.9 \% | 340 bps |  |
| LTM Total Customers ${ }^{(\text {e) }}$ |  | 4.7 |  | 4.6 | (2)\% |  |
| Zulily |  |  |  |  |  |  |
| Cost of Sales \% of Revenue |  | 74.1 \% |  | 75.0 \% | 90 bps |  |
| Operating Income Margin (\%) |  | (5.2)\% |  | (69.4)\% | NM |  |
| Adjusted OIBDA Margin (\%) |  | 5.9 \% |  | 3.1 \% | (280)bps |  |
| Mobile \% of Total Orders |  | 71.5 \% |  | 74.4 \% | 290 bps |  |
| LTM Total Customers ${ }^{(\text {e }}$ |  | 6.6 |  | 5.4 | (18)\% |  |
|  |  |  |  |  |  |  |
| Cornerstone |  |  |  |  |  |  |
| Operating Income Margin (\%) |  | (3.4)\% |  | (0.3)\% | 310 bps |  |
| Adjusted OIBDA Margin (\%) |  | 2.2 \% |  | 3.7 \% | 150 bps |  |
| eCommerce Revenue ${ }^{(c)}$ | \$ | 703 | \$ | 655 | (7)\% |  |
| eCommerce \% of Total Revenue |  | 72.5 \% |  | 72.7 \% | 20 bps |  |

a) For a definition of constant currency financial metrics, see the accompanying schedules.
b) Measured as returned sales over gross shipped sales.
c) Based on net revenue.
d) Based on gross US Dollar orders.
e) LTM: Last twelve months.

## Taxes

Qurate Retail estimates that its average annual effective tax rate over the next three years will be in the range of $15 \%-18 \%$ including federal, state and foreign taxes, net of tax credits generated by Qurate Retail's green energy investments. This estimate excludes the impact of one-time items and is subject to adjustment. Qurate Retail's book tax rate in 2019 was impacted by the tax loss generated by the sale of Qurate Retail's investment in FTD in the second quarter, the goodwill impairment recognized at Zulily in the third quarter, which is not deductible for tax purposes, the U.S. tax write-off of its investment in QVC France in the fourth quarter and a change in Qurate Retail's state tax rate used to measure its deferred
tax liabilities in the fourth quarter. The goodwill impairment and state rate change have no impact on Qurate Retail's current cash taxes.

## Share Repurchases

Qurate Retail did not repurchase shares from November 1, 2019 through January 31, 2020. For the year ended December 31, 2019, Qurate Retail repurchased approximately 24.3 million shares of Series A common stock (Nasdaq: QRTEA) at an average cost per share of $\$ 16.13$ for total cash consideration of $\$ 392$ million. Since the creation of our existing common stock (including its predecessors, the QVC Group and the Liberty Interactive Group) in May 2006, Qurate Retail has repurchased shares for aggregate cash consideration of $\$ 9.0$ billion, representing approximately $60 \%$ of the shares outstanding in May 2006. All repurchases up to August 9,2012 , the date on which the QVC Group stock was recapitalized to create the Liberty Ventures common stock, were comprised of shares of the combined stocks. The remaining repurchase authorization for Qurate Retail is approximately $\$ 497$ million as of February 1, 2020.

## FOOTNOTES

1) Qurate Retail's President and CEO, Mike George, and Executive Chairman, Greg Maffei will discuss these highlights and other matters on Qurate Retail's earnings conference call which will begin at 8:30 a.m. (E.S.T.) on February 26, 2020. For information regarding how to access the call, please see "Important Notice" later in this document.
2) For a definition of constant currency financial metrics, see the accompanying schedules. Applicable reconciliations can be found in the financial tables at the beginning of this press release.
3) For definitions and applicable reconciliations of adjusted OIBDA, adjusted OIBDA margin, adjusted net income and adjusted diluted EPS, see the accompanying schedules.

## NOTES

## Cash and Debt

The following presentation is provided to separately identify cash and debt information.

| (amounts in millions) | 9/30/2019 |  | 12/31/2019 |  |
| :---: | :---: | :---: | :---: | :---: |
| Cash and Cash Equivalents (GAAP) | \$ | 605 | \$ | 673 |
| Indemnification Asset ${ }^{(2)}$ | \$ | 137 | \$ | 202 |
| Less: |  |  |  |  |
| QVC senior secured notes ${ }^{(b)}$ | \$ | 3,375 | \$ | 3,875 |
| QVC senior secured bank credit facility |  | 1,777 |  | 1,235 |
| Total Qurate Retail Group Debt | \$ | 5,152 | \$ | 5,110 |
|  |  |  |  |  |
| Senior notes ${ }^{(\mathrm{b})}$ |  | 791 |  | 791 |
| Senior exchangeable debentures ${ }^{(\text {c) }}$ |  | 1,499 |  | 1,447 |
| Corporate Level Debentures |  | 2,290 |  | 2,238 |
| Total Qurate Retail, Inc. Debt | \$ | 7,442 | \$ | 7,348 |
| Unamortized discount, fair market value adjustment and deferred loan costs |  | 98 |  | 64 |
| Total Qurate Retail, Inc. Debt (GAAP) | \$ | 7,540 | \$ | 7,412 |
| QVC, Inc. leverage ${ }^{(d)}$ |  | 2.3x |  | 2.4x |

a) Indemnity from GCI Liberty, pursuant to an indemnification agreement with respect to the $1.75 \%$ exchangeable debentures due 2046 (the "Charter exchangeable debentures") issued by Liberty Interactive LLC ("LI LLC"), as described in this press release.
b) Face amount of Senior Notes and Debentures with no reduction for the unamortized discount.
c) Face amount of Senior Exchangeable Debentures with no reduction for the fair market value adjustment.
d) As defined in QVC, Inc.'s credit agreement. Includes QxH, QVC International and Zulily.

Cash at Qurate Retail increased $\$ 68$ million in the fourth quarter as cash from operations more than offset net debt reduction and capital expenditures. Total debt at Qurate Retail decreased by $\$ 94$ million in the fourth quarter due to the partial repayment of QVC's bank credit facility and the repurchase of a portion of Liberty Interactive LLC's $3.50 \%$ MSI exchangeable bonds.

On November 26, 2019, QVC, Inc. completed a registered debt offering for $\$ 435$ million of $6.25 \%$ senior secured notes due 2068. QVC granted an option for underwriters to purchase up to an additional $\$ 65$ million of 2068 notes, which was exercised on December 6, 2019. Net proceeds from the offering were used to repay a portion of borrowings outstanding under QVC's credit facility and for general corporate purposes.

Subsequent to quarter end, on February 4, 2020 QVC, Inc. issued $\$ 575$ million of $4.75 \%$ senior secured notes due 2027. Net proceeds from the offering were used to repay a portion of the borrowings outstanding under QVC's credit facility and for general corporate purposes.

Qurate Retail benefits from an indemnification agreement with GCI Liberty with respect to its Charter exchangeable debentures. The indemnification agreement compensates Qurate Retail for any payments made in excess of the adjusted principal amount of the debentures to any holder that exercises its exchange right on or before the put/call date of October 5, 2023. This indemnity is supported by a negative pledge in favor of Qurate Retail on the 1.0 million reference shares of Class A common stock of Charter held at GCI Liberty that underlie the Charter exchangeable debentures. The indemnification asset on Qurate Retail's balance sheet is valued based on the estimated exchange feature in the Charter exchangeable debentures. As of December 31, 2019, a holder of the Charter exchangeable debentures has the ability to exchange and, accordingly, the indemnification asset is included as a current asset in our consolidated balance sheet as of that date. There is $\$ 332$ million principal amount of the Charter exchangeable debentures outstanding as of December 31, 2019.

Important Notice: Qurate Retail, Inc. (Nasdaq: QRTEA, QRTEB) President and CEO, Mike George, and Executive Chairman, Greg Maffei, will discuss Qurate Retail's earnings release on a conference call which will begin at 8:30 a.m. (E.S.T.) on February 26, 2020. The call can be accessed by dialing (800) 458-4121 or (720) 543-0206, passcode 8800238 , at least 10 minutes prior to the start time. The call will also be broadcast live across the Internet and archived on our website. To access the webcast go to http://ir.qurateretail.com/events-and-presentations. Links to this press release and replays of the call will also be available on Qurate Retail's website.

This press release includes certain forward-looking statements, including statements about business strategies and initiatives and their expected benefits, market potential, future financial prospects and performance, Qurate Retail's estimated ongoing effective tax rate, market conditions, statements about the indemnification by GCI Liberty, the continuation of our stock repurchase program and other matters that are not historical facts. These forward-looking statements involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements, including, without limitation, possible changes in market acceptance of new products or services, competitive issues, regulatory matters affecting our businesses, continued access to capital on terms acceptable to Qurate Retail, changes in law and government regulations that may impact the derivative instruments that hedge certain of our financial risks, the availability of investment opportunities and market conditions conducive to stock repurchases. These forward-looking statements speak only as of the date of this press release, and Qurate Retail expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statement contained herein to reflect any change in Qurate Retail's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. Please refer to the publicly filed documents of Qurate Retail, including the most recent Form 10-K, for additional information about Qurate Retail and about the risks and uncertainties related to Qurate Retail's business which may affect the statements made in this press release.

## NON-GAAP FINANCIAL MEASURES

To provide investors with additional information regarding our financial results, this press release includes a presentation of adjusted OIBDA, which is a non-GAAP financial measure, for Qurate Retail, QVC (and certain of its subsidiaries), Zulily and Cornerstone together with a reconciliation to that entity or such businesses' operating income, as determined under GAAP. Qurate Retail defines adjusted OIBDA as operating income (loss) plus depreciation and amortization, stock-based compensation, separately reported litigation settlements, restructuring, acquisition and other related costs and impairments. Further, this press release includes adjusted OIBDA margin which is also a non-GAAP financial measure. Qurate Retail defines adjusted OIBDA margin as adjusted OIBDA divided by revenue.

Qurate Retail believes adjusted OIBDA is an important indicator of the operational strength and performance of its businesses by identifying those items that are not directly a reflection of each business' performance or indicative of ongoing business trends. In addition, this measure allows management to view operating results and perform analytical comparisons and benchmarking between businesses and identify strategies to improve performance. Because adjusted OIBDA is used as a measure of operating performance, Qurate Retail views operating income as the most directly comparable GAAP measure. Adjusted OIBDA is not meant to replace or supersede operating income or any other GAAP measure, but rather to supplement such GAAP measures in order to present investors with the same information that Qurate Retail's management considers in assessing the results of operations and performance of its assets. Please see the attached schedules for applicable reconciliations.

In addition, this press release includes references to adjusted net income and adjusted earnings per share, which are non-GAAP financial measures, for Qurate Retail. Qurate Retail defines adjusted net income as net income, excluding the impact of acquisition accounting amortization (net of deferred tax benefit), mark to market adjustments on certain public debt and equity securities and other one-time adjustments. Qurate Retail defines adjusted earnings per share as diluted earnings per share plus the diluted per share effects of certain adjustments, net of tax.

Qurate Retail believes adjusted net income and adjusted earnings per share are important indicators of financial performance due to the impact of purchase accounting amortization, mark to market adjustments and other one-time items identified in Schedule 3 below. Because adjusted net income and adjusted earnings per share are used as measures of overall financial performance, Qurate Retail views net income and diluted earnings per share, respectively, as the most directly comparable GAAP measures. Adjusted net income and adjusted earnings per share are not meant to replace or supersede net income, diluted earnings per share or any other GAAP measure, but rather to supplement such GAAP measures in order to present investors with a supplemental metric of financial performance. Please see the attached schedules for a reconciliation of adjusted net income to net income (loss) and adjusted earnings per share to diluted earnings per share, in each case, calculated in accordance with GAAP for Qurate Retail (Schedule 3).

This press release also references certain financial metrics on a constant currency basis, which is a non-GAAP measure, for Qurate Retail. Constant currency financial metrics, as presented herein, are calculated by translating the current-year and prior-year reported amounts into comparable amounts using a single foreign exchange rate for each currency.

Qurate Retail believes constant currency financial metrics are an important indicator of financial performance, in particular for QVC, due to the translational impact of foreign currency fluctuations relating to its subsidiaries in the UK, Germany, Italy and Japan, as well as its JV in China. We use constant currency financial metrics to provide a framework to assess how our businesses performed excluding the effects of foreign currency exchange fluctuations. Please see the financial
tables at the beginning of this press release for a reconciliation of the impact of foreign currency fluctuations on revenue, operating income, adjusted OIBDA and average selling price.

## SCHEDULE 1

The following table provides a reconciliation of Qurate Retail's adjusted OIBDA to its operating income calculated in accordance with GAAP for the three months ended December 31, 2018, March 31, 2019, June 30, 2019, September 30, 2019 and December 31, 2019 and years ended December 31, 2018 and 2019.

| (amounts in millions) | 4Q18 |  | 1Q19 |  | 2Q19 |  | 3Q19 |  | 4Q19 |  | 2018 |  | 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Qurate Retail, Inc. Operating Income | \$ | 435 | \$ | 288 | \$ | 336 | \$ | (727) | \$ | 287 | \$ | 1,324 | \$ | 184 |
| Depreciation and amortization |  | 148 |  | 153 |  | 158 |  | 146 |  | 149 |  | 637 |  | 606 |
| Stock compensation expense |  | 21 |  | 19 |  | 18 |  | 17 |  | 17 |  | 88 |  | 71 |
| Impairment of intangible assets |  | 33 |  | - |  | - |  | 1,020 |  | 147 |  | 33 |  | 1,167 |
| Operating company level transaction related costs |  | 15 |  | - |  | 1 |  | - |  | - |  | 68 |  | 1 |
| Corporate level transaction related costs |  | - |  | - |  | - |  | - |  | - |  | 4 |  | - |
| Qurate Retail, Inc. Adjusted OIBDA (as reported) | \$ | 652 | \$ | 460 | \$ | 513 | \$ | 456 | \$ | 600 | \$ | 2,154 | \$ | 2,029 |
| Former Liberty Ventures Group adjusted OIBDA ${ }^{(a)}$ |  | - |  | - |  | - |  | - |  | - |  | 5 |  | - |
| Qurate Retail, Inc. Adjusted OIBDA (pro forma) | \$ | 652 | \$ | 460 | \$ | 513 | \$ | 456 | \$ | 600 | \$ | 2,159 | \$ | 2,029 |

a) 2018 includes results of the Liberty Ventures Group through March 9, 2018, at which point certain assets and liabilities were split-off with GCI Liberty.

## SCHEDULE 2

The following table provides a reconciliation of adjusted OIBDA for QVC (and certain of its subsidiaries), Zulily and Cornerstone to that entity or such businesses' operating income (loss) calculated in accordance with GAAP for the three months ended December 31, 2018, March 31, 2019, June 30, 2019, September 30, 2019 and December 31, 2019 and years ended December 31, 2018 and 2019.

BUSINESS SEGMENT ADJUSTED OIBDA RECONCILIATION

| (amounts in millions) |  | 4Q18 |  | 1Q19 |  | 2Q19 |  | 3Q19 |  | 4Q19 |  | 2018 |  | 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| QVC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total QVC operating income | \$ | 461 | \$ | 326 | \$ | 365 | \$ | 330 | \$ | 306 | \$ | 1,512 | \$ | 1,327 |
| Depreciation and amortization |  | 106 |  | 118 |  | 124 |  | 112 |  | 114 |  | 411 |  | 468 |
| Stock compensation |  | 11 |  | 9 |  | 11 |  | 10 |  | 9 |  | 46 |  | 39 |
| Impairment of intangible assets |  | 30 |  | - |  | - |  | - |  | 147 |  | 30 |  | 147 |
| Transaction related costs |  | 10 |  | - |  | 1 |  | - |  | - |  | 60 |  | 1 |
| Total QVC Adjusted OIBDA | \$ | 618 | \$ | 453 | \$ | 501 | \$ | 452 | \$ | 576 | \$ | 2,059 | \$ | 1,982 |
| QxH Adjusted OIBDA | \$ | 489 | \$ | 352 | \$ | 395 | \$ | 346 | \$ | 443 | \$ | 1,630 | \$ | 1,536 |
| QVC International Adjusted OIBDA | \$ | 129 | \$ | 101 |  | 106 |  | 106 | \$ | 133 | \$ | 429 | \$ | 446 |
| Zulily |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating loss | \$ | (2) | \$ | (13) | \$ | (23) | \$ | $(1,042)$ | \$ | (13) | \$ | (95) | \$ | $(1,091)$ |
| Depreciation and amortization |  | 32 |  | 26 |  | 26 |  | 26 |  | 26 |  | 186 |  | 104 |
| Stock compensation |  | 4 |  | 4 |  | 4 |  | 4 |  | 3 |  | 17 |  | 15 |
| Impairment of intangible assets |  | - |  | - |  | - |  | 1,020 |  | - |  | - |  | 1,020 |
| Adjusted OIBDA | \$ | 34 | \$ | 17 | \$ | 7 | \$ | 8 | \$ | 16 | \$ | 108 | \$ | 48 |
| Cornerstone |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating income (loss) | \$ | (13) | \$ | (7) | \$ | 6 | \$ | (5) | \$ | 3 | \$ | (33) | \$ | (3) |
| Depreciation and amortization |  | 11 |  | 9 |  | 8 |  | 8 |  | 9 |  | 40 |  | 34 |
| Stock compensation |  | - |  | 1 |  | - |  | 1 |  | - |  | 3 |  | 2 |
| Impairment of intangible assets |  | 3 |  | - |  | - |  | - |  | - |  | 3 |  | - |
| Transaction related costs |  | 5 |  | - |  | - |  | - |  | - |  | 8 |  | - |
| Adjusted OIBDA | \$ | 6 | \$ | 3 | \$ | 14 | \$ | 4 | \$ | 12 | \$ | 21 | \$ | 33 |

The following table provides a reconciliation of Qurate Retail's adjusted net income to its net income and adjusted earnings per share to diluted earnings per share, in each case, calculated in accordance with GAAP for the three months ended December 31, 2018, March 31, 2019, June 30, 2019, September 30, 2019 and December 31, 2019 and years ended December 31, 2018 and 2019.

ADJUSTED NET INCOME AND ADJUSTED EPS RECONCILIATION

| (amounts in millions) | 4Q18 |  | 1Q19 |  | 2Q19 |  | 3Q19 |  | 4Q19 |  | 2018 |  | 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Qurate Retail, Inc. Net income (GAAP) | \$ | 273 | \$ | 55 | \$ | 118 | \$ | (770) | \$ | 141 | \$ | 916 | \$ | (456) |
| Former Liberty Ventures Group net income ${ }^{(a)}$ |  | - |  | - |  | - |  | - |  | - |  | (242) |  | - |
| Net income attributable to Qurate Retail's common stock |  | 273 |  | 55 |  | 118 |  | (770) |  | 141 |  | 674 |  | (456) |
| Purchase accounting amort., net of deferred tax benefit |  | 32 |  | 34 |  | 34 |  | 32 |  | 33 |  | 174 |  | 133 |
| Operating company level transaction related costs, net of tax benefit |  | 11 |  | - |  | 1 |  | - |  | - |  | 52 |  | 1 |
| Corporate level transaction related costs, net of tax benefit |  | - |  | - |  | - |  | - |  | - |  | 3 |  |  |
| Impairment of intangible assets, net of tax impact |  | 25 |  | - |  | - |  | 881 |  | 113 |  | 25 |  | 994 |
| Non-recurring tax items ${ }^{(c)}$ |  | (76) |  | - |  | (34) |  | - |  | (11) |  | (111) |  | (45) |
| Mark-to-market adjustments, net ${ }^{(\mathrm{d})}$ |  | 12 |  | 62 |  | 87 |  | 34 |  | 8 |  | 50 |  | 191 |
| Adjusted Net Income | \$ | 277 | \$ | 151 | \$ | 206 | \$ | 177 | \$ | 284 | \$ | 867 | \$ | 818 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Diluted earnings per share (GAAP) | \$ | 0.61 | \$ | 0.13 | \$ | 0.28 | \$ | (1.85) | \$ | 0.34 | \$ | 1.45 | \$ | (1.08) |
| Adjustments, net of tax |  | 0.01 |  | 0.22 |  | 0.20 |  | 2.27 |  | 0.34 |  | 0.41 |  | 3.01 |
| Adjusted earnings per share | \$ | 0.62 | \$ | 0.35 | \$ | 0.48 | \$ | 0.42 | \$ | 0.68 | \$ | 1.86 | \$ | 1.93 |

[^1]
## QURATE RETAIL, INC.

## BALANCE SHEET INFORMATION

 (unaudited)|  | December 31, 2019 |  | December 31, 2018 |
| :---: | :---: | :---: | :---: |
|  | amounts in millions |  |  |
| Assets |  |  |  |
| Current assets: |  |  |  |
| Cash and cash equivalents | \$ | 673 | 653 |
| Trade and other receivables, net |  | 1,854 | 1,835 |
| Inventory, net |  | 1,413 | 1,474 |
| Other current assets |  | 636 | 224 |
| Total current assets |  | 4,576 | 4,186 |
| Investments in equity securities |  | 76 | 96 |
| Property and equipment, net |  | 1,351 | 1,322 |
| Intangible assets not subject to amortization |  | 9,744 | 10,912 |
| Intangible assets subject to amortization, net |  | 955 | 1,058 |
| Other assets, at cost, net of accumulated amortization |  | 603 | 267 |
| Total assets | \$ | 17,305 | 17,841 |
|  |  |  |  |
| Liabilities and Equity |  |  |  |
| Current liabilities: |  |  |  |
| Accounts payable | \$ | 1,091 | 1,204 |
| Accrued liabilities |  | 1,173 | 1,182 |
| Current portion of debt |  | 1,557 | 1,410 |
| Other current liabilities |  | 180 | 155 |
| Total current liabilities |  | 4,001 | 3,951 |
| Long-term debt |  | 5,855 | 5,963 |
| Deferred income tax liabilities |  | 1,716 | 1,925 |
| Other liabilities |  | 761 | 258 |
| Total liabilities |  | 12,333 | 12,097 |
| Equity/Attributed net assets (liabilities) |  | 4,840 | 5,624 |
| Non-controlling interests in equity of subsidiaries |  | 132 | 120 |
| Total liabilities and equity | \$ | 17,305 | 17,841 |

## QURATE RETAIL, INC

## STATEMENT OF OPERATIONS INFORMATION

 (unaudited)|  | Years ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |
|  | amounts in millions |  |  |
| Revenue: |  |  |  |
| Total revenue, net | \$ | 13,458 | 14,070 |
|  |  |  |  |
| Operating costs and expenses: |  |  |  |
| Cost of retail sales (exclusive of depreciation shown separately below) |  | 8,899 | 9,209 |
| Operating expense |  | 844 | 970 |
| Selling, general and administrative, including stock-based compensation |  | 1,758 | 1,897 |
| Impairment of intangible assets and long-lived assets |  | 1,167 | 33 |
| Depreciation and amortization |  | 606 | 637 |
|  |  | 13,274 | 12,746 |
| Operating income (loss) |  | 184 | 1,324 |
|  |  |  |  |
| Other income (expense): |  |  |  |
| Interest expense |  | (374) | (381) |
| Share of earnings (losses) of affiliates, net |  | (160) | (162) |
| Realized and unrealized gains (losses) on financial instruments, net |  | (251) | 76 |
| Gains (losses) on transactions, net |  | (1) | 1 |
| Tax sharing income (expense) with GCI Liberty, Inc. |  | (26) | 32 |
| Other, net |  | 6 | (7) |
|  |  | (806) | (441) |
| Earnings (loss) from continuing operations before income taxes |  | (622) | 883 |
| Income tax benefit (expense) |  | 217 | (60) |
| Earnings (loss) from continuing operations |  | (405) | 823 |
| Earnings (loss) from discontinued operations, net of taxes (note 5) |  | - | 141 |
| Net earnings (loss) |  | (405) | 964 |
| Less net earnings (loss) attributable to the noncontrolling interests |  | 51 | 48 |
| Net earnings (loss) attributable to Qurate Retail, Inc. shareholders | \$ | (456) | 916 |

## QURATE RETAIL, INC.

## STATEMENT OF CASH FLOWS INFORMATION

(unaudited)

|  | Years ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |
|  | amounts in millions |  |  |
| CASH FLOWS FROM OPERATING ACTIVITIES: |  |  |  |
| Net earnings (loss) | \$ | (405) | 964 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |  |  |  |
| (Earnings) loss from discontinued operations |  | - | (141) |
| Depreciation and amortization |  | 606 | 637 |
| Impairment of intangible assets |  | 1,167 | 33 |
| Stock-based compensation |  | 71 | 88 |
| Noncash interest expense |  | 5 | 6 |
| Share of (earnings) losses of affiliates, net |  | 160 | 162 |
| Realized and unrealized gains (losses) on financial instruments, net |  | 251 | (76) |
| (Gains) losses on transactions, net |  | 1 | (1) |
| (Gains) losses on extinguishment of debt |  | (1) | 24 |
| Deferred income tax (benefit) expense |  | (243) | (185) |
| Other noncash charges (credits), net |  | 9 | 3 |
| Changes in operating assets and liabilities |  |  |  |
| Current and other assets |  | 59 | (308) |
| Payables and other current liabilities |  | (396) | 67 |
| Net cash provided (used) by operating activities |  | 1,284 | 1,273 |
|  |  |  |  |
|  |  |  |  |
| CASH FLOWS FROM INVESTING ACTIVITIES: |  |  |  |
| Cash proceeds from dispositions of investments |  | - | 562 |
| Investment in and loans to cost and equity investees |  | (141) | (100) |
| Capital expenditures |  | (325) | (275) |
| Expenditures for television distribution rights |  | (134) | (140) |
| Net cash provided (used) by investing activities |  | (600) | 47 |
|  |  |  |  |
| CASH FLOWS FROM FINANCING ACTIVITIES: |  |  |  |
| Borrowings of debt |  | 3,161 | 4,221 |
| Repayments of debt |  | $(3,274)$ | $(4,395)$ |
| Repurchases of Qurate Retail common stock |  | (392) | (988) |
| GCI Liberty Split-Off |  | - | (475) |
| Withholding taxes on net settlements of stock-based compensation |  | (7) | (29) |
| Indemnification payment from GCI Liberty, Inc. |  | - | 133 |
| Other financing activities, net |  | (149) | (41) |
| Net cash provided (used) by financing activities |  | (661) | $(1,574)$ |
| Effect of foreign currency rates on cash, cash equivalents and restricted cash |  | (2) | 2 |
| Net increase (decrease) in cash, cash equivalents and restricted cash |  | 21 | (252) |
| Cash, cash equivalents and restricted cash at beginning of period |  | 660 | 912 |
| Cash, cash equivalents and restricted cash at end of period | \$ | 681 | 660 |

## Qurate Retail, Inc. to Present at Morgan Stanley Technology, Media and Telecom Conference

ENGLEWOOD, Colo.--(BUSINESS WIRE) - Qurate Retail, Inc. ("Qurate Retail") (Nasdaq: QRTEA, QRTEB) announced Greg Maffei, Executive Chairman of Qurate Retail, will be presenting at the Morgan Stanley Technology, Media and Telecom Conference, on Wednesday, March $4^{\text {th }}$ at 12:45 p.m., P.S.T. at the Palace Hotel in San Francisco, CA. During his presentation, Mr. Maffei may make observations regarding the company's financial performance and outlook, as well as other forward looking matters.
The presentation will be broadcast live via the Internet. All interested persons should visit the Qurate Retail website at http://qurateretail.com/events to register for the webcast. An archive of the webcast will also be available on this website for 180 days after appropriate filings have been made with the SEC.

About Qurate Retail, Inc.
Qurate Retail, Inc. operates and owns interests in a broad range of digital commerce businesses. Qurate Retail, Inc.'s businesses and assets consist of QVC (and its subsidiaries, including HSN), Zulily and the Cornerstone Brands (collectively, the Qurate Retail Group) as well as various green energy and other investments.
Qurate Retail, Inc.
Courtnee Chun, 720-875-5420
Source: Qurate Retail, Inc.


[^0]:    a) For a definition of constant currency financial metrics, see the accompanying schedules
    b) Measured as returned sales over gross shipped sales.
    c) Based on net revenue.
    d) Based on gross US Dollar orders.

[^1]:    a) 2018 includes results of the Liberty Ventures Group through March 9, 2018 at which point certain assets and liabilities were split-off with GCI Liberty.
    b) Add-back relates to non-cash, non-tax deductible purchase accounting amortization from Qurate Retail's acquisitions of QVC, HSN, Zulily and Cornerstone, net of book deferred tax benefit.
    c) Includes impact of US tax reform and other one-time tax items.
    d) Add-back includes realized and unrealized gains/losses on financial instruments, net of tax.

